BARTEC





User Manual





User Manual - TRANSLATION

POLARIS REMOTE

POLARIS Zero Client 12.1" W / 15" / 17.3" / 19.1" / 24" Type 17-71V1-....

ATEX / IECEx
Zone 1 and Zone 21

Document no. 11-71V1-7D0015 / 365945

Revision A / Status: July, 16th 2015

Reservation: Technical data subject to change without notice. Changes, errors and

misprints may not be used as a basis for any claim for damages.

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Appendix: Declaration of Conformity

1. Basic Safety Instructions

1.1 Notes on this manual

Please read carefully before commissioning the devices.



The user manual is a constituent part of the product. It must be kept in the direct vicinity of the device and accessible at all times to installation, operating and maintenance personnel.

It contains important notes, safety instructions and test certificates which are necessary for perfect functioning when the devices are being operated and handled.

The user manual is written for all people who carry out assembly, installation, commissioning and maintenance work on the product, whereby the directives and standards applicable to areas with a gas or dust atmosphere (99/92/EC, EN/IEC 60079-17 and EN/IEC 60079-19) must be observed when doing such work.

Familiarity with and strict adherence to the safety instructions and warnings in this manual are essential for safe installation and commissioning. Careful handling and consistent observation of these instructions can prevent accidents, personal injuries and damage to property.

The illustrations in these operating instructions serve to make the information and descriptions more clear. They are not necessarily true to scale and may deviate slightly from the actual construction of the device.

Safety instructions and warnings are specially highlighted in this manual and marked by symbols.

A DANGER

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

A CAUTION

CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

ATTENTION

ATTENTION identifies a potentially damaging situation which, if not avoided, could damage the equipment or something in its environment.



Important instructions and information on effective, economical and environmentally compatible handling.

1.1.1 Languages

The original user manual is written in German. All other available languages are translations of the original user manual.

The user manual is available in German, English and French. If you require any other languages, please ask BARTEC or request them when placing the order.

1.1.2 Changes to the document

BARTEC reserves the right to alter the contents of this document without notice. No guarantee is given for the correctness of the information. In case of doubt, the German safety instructions shall apply because it is not possible to rule out errors in translation or in printing. In the event of a legal dispute, the "General Terms and Conditions" of the BARTEC group shall apply in addition.

The respective up-to-date versions of data sheets, manuals, certificates, EC Declaration of Conformity may be downloaded at www.bartec-group.com under:

"Products" >>> "Automation & Enterprise Mobility" >>> "Human Machine Interface" or ordered directly from BARTEC GmbH.

1.2 Handling the Product

The product described in these operating instructions has been tested and left the factory in perfect condition as regards meeting safety requirements. To maintain this condition and ensure that this product operates perfectly and safely, it may be used only in the manner described by the manufacturer. Appropriate transportation, suitable storage and careful operation are also essential for the perfect and safe operation of this product. The POLARIS must be installed properly and securely if it is to work perfectly and correctly.

The safe and perfect mounting of the POLARIS is a precondition for faultless and correct operation.

1.3 Use in Accordance with the Intended Purpose

1.3.1 Exclusive Purpose

It is used exclusively in combination with operating devices which satisfy the requirements for Overvoltage Category I.

The POLARIS RENOTE Zero Client series have been designed specially for use in hazardous (potentially explosive) areas in Zone 1 or Zones 21.

It is essential to observe the permissible operational data for the device being used.

1.3.2 Improper Use

Any other use is not in accordance with the intended purpose and can cause damage and accidents. The manufacturer will not be liable for any use beyond that of its exclusive intended purpose.

1.4 Owner's/Managing Operator's Obligations

The owner/managing operator undertakes to restrict permission to work with the POLARIS to people who:

- ▶ are familiar with the basic regulations on safety and accident prevention and have been instructed in the use of the POLARIS;
- ▶ have read and understood the documentation, the chapter on safety and the warnings.

The owner/managing operator must check that the safety regulations and accident prevention rules valid for the respective application are being observed.

1.5 Safety Instructions

1.5.1 General Safety Instructions

- Take the device out of the hazardous area before wiping it with a dry cloth or cleaning it!
- Do not open devices in a hazardous area.
- ► The general statutory regulations or directives relating to safety at work, accident prevention and environmental protection legislation must be observed, e.g. the German industrial health and safety ordinance (BetrSichV) or the applicable national ordinances.
- ▶ In view of the risk of dangerous electrostatic charging, wear appropriate clothing and footwear.
- Avoid the influence of heat that is higher or lower than the specified temperature range.
- ▶ Protect the device from external influences! Do not expose the device to any caustic/aggressive liquids, vapours or mist! In the event of malfunctioning or damage to the enclosure, take the device out of the potentially explosive area immediately and bring it to a safe place.

1.6 Safety Instructions for Operation

1.6.1 Upkeep

For electrical systems the relevant installation and operating regulations must be complied with (e.g. Directive 99/92/EC, Directive 94/9/EC and the national applicable ordinances IEC 60079-14 and the DIN VDE 0100 series)!

The disposal of this equipment must comply with the national regulations on the disposal of waste.

1.6.2 Maintenance

Regular servicing is not necessary if the equipment is operated correctly in accordance with the installation instructions and environmental conditions. In this context, please refer to Chapter "Maintenance, Inspection, Repair".

POLARIS Zero Client 12.1" W / 15" / 17.3" / 19.1" / 24"

1.6.3 Inspection

Under EN/IEC 60079-17 and EN/IEC 60079-19, the owner/managing operator of electrical installations in hazardous areas is obliged to have these installations checked by a qualified electrician to ensure that they are in a proper condition.

1.6.4 Repairs

Repairs on explosion-protected operating equipment may be done only by authorised persons working in accordance with the latest developments in technology and using original spare parts. The applicable regulations must be observed.

1.6.5 Commissioning

Before commissioning, check that all components and documents are there.

1.7 Ex Protection Type, Certification and Standards

Markings specifying Ex protection and certification are put on the device. For Ex protection markings, see Chapter 3 "Technical Data".

The POLARIS REMOTE Zero Client conform to Directive 94/9/EC for devices and protective systems for use to their intended purpose in potentially explosive areas (ATEX Directive). For the standards conformed to, see Chapter 3 "Technical Data".

Warranty 1.8

WARNING

It is not permissible to make any modifications or implement any conversions unless the manufacturer gives his approval in writing.

If components other than those specified are used, protection against explosion can no longer be assured. It cannot be guaranteed that parts procured from other suppliers have been designed and produced in conformance to safety requirements and with the necessary stress tolerance.

Contact the manufacturer to obtain approval before making any modifications or conversions. Use only original spare parts and original expendable parts.



The manufacturer grants a complete guarantee only and exclusively for the spare parts ordered from him, the manufacturer.

As a fundamental rule, our "General Conditions of Sale and Delivery" apply. These are made available to the owner/managing operator at the latest on formation of a contract. Guarantee and liability claims for personal injury and damage to property are excluded if they are due to one or more of the following reasons:

- use of the POLARIS for a purpose other than that for which it is intended.
- ▶ incorrect installation, commissioning, operation and maintenance.
- non-compliance with the instructions in the manual with respect to transport, storage, assembly, commissioning, operation and maintenance.
- structural modifications without our prior authorisation.
- inadequate monitoring of components that are subject to wear
- repairs done incorrectly.
- disasters due to the effects of foreign matter or Act of God (events outside human control).

We guarantee the POLARIS and its accessories for a period of 1 year starting on the date of delivery from the Bad Mergentheim factory. This guarantee covers all parts of the delivery and is restricted to the replacement free of charge or the repair of the defective parts in our Bad Mergentheim factory. As far as possible, the delivery packaging should be kept for this purpose. In the event of such a claim, the product must be returned to us after written arrangement. The customer cannot claim to have the repairs done at the site of installation.

2. Product Description

2.1 Definition

The **POLARIS Zero Client** series is the modern safe Remote HMI series for the potentially explosive area in Zone 1.

Using the Ethernet interface of the POLARIS Zero Client individual computers or network devices can be connected to an existing local network (LAN). The Ethernet connection can be made via copper or optionally via optical fibres.

The pre-installed operating system of the POLARIS Zero Client is based on Windows 7 Embedded. The POLARIS series has been primarily conceived for front installation.

Touchscreen and high quality keyboards in different national languages and different mouse versions extend the operating comfort.

The front-panel mounting design makes installation easy. On request, the devices are also available as a ready-made system solution in a stainless steel enclosure for wall, floor or table mounting.

For particularly harsh areas of use with temperatures as low as down to -40 $^{\circ}$ C, we equip the POLARIS series with electrical heating. On request, we produce customised solutions with more command and signalling devices.



Illustration 1: Turn-key system solution in stainless steel enclosure "Exclusive"

2.2 Focus on security

With the POLARIS Zero Client the focus is on security.

The Zero Client Shell developed by BARTEC with its user friendly tile structure has been designed to avoid any dangers originating from the user or the network.



Illustration 2: BARTEC Zero Client user mode

The functionalities of the POLARIS devices have been kept to a minimum: registering on the server is automated for the operator through pre-configuration and he is only provided access to those functions he requires for his work. These functions are selected by "touching" a tile. All in all, the Zero Client Shell has two modes: user mode and administrator mode. The user mode is the minimum configuration required for the work processes of the user. This mode is active as standard when the device is booted.

In the administrator mode, all available settings can be configured for use, hardware and system. In this mode, the device is set up for the specific network environment, for example. Changing between modes is limited in time. This area is also password-protected. The password can be changed and reset by the administrator.

After connection via the RTP protocol, the visualisation application on the server takes care of the further security tasks at user level. The operating system is also reduced such that data carriers cannot be used by the USB interface because they are blocked. An intrinsically safe USB mouse and USB keyboard can be used for service purposes, however. In addition to hazards originating from the user, the network is also a source of danger via which viruses, Trojans or similar programs attempt to infect the devices with malware.

However, since the Zero Clients are invisible in the network and all server services are deactivated which would make the device responsive on the network side, cyber-attacks are effectively prevented. The only protocol which is admitted is the RTP protocol which is required for the remote function. The Enhanced Write Filter (EWF) available for the embedded system is activated as standard on the devices. It prevents any physical write access to the system partition of the data carrier installed. Any data written on the system partition are no longer available when the system is rebooted because they are deleted when the system is switched off.

2.3 Schematic diagram

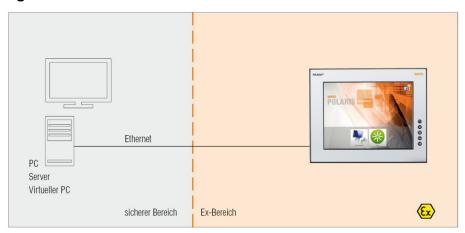


Illustration 3: Simple system structure

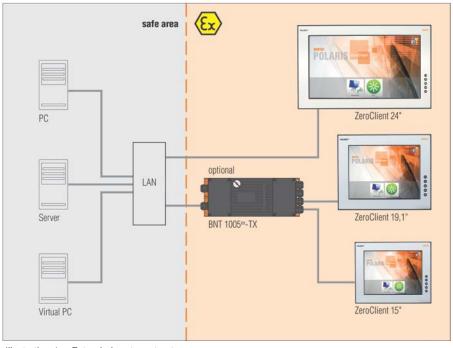


Illustration 4: Extended system structure

3. Technical Data

3.1 POLARIS Zero Client

3.1.1 Explosion Protection

Туре	17-71V1
Ex protection type ATEX	 (Ex) II 2G Ex eb qb [ib op pr] IIC T4 bzw. (Ex) II 2G Ex db eb qb [ib op pr] IIC T4 II 2D Ex tb IIIC -20 °C ≤ Ta ≤ 60 °C
Certification	IBExU 05 ATEX 1117 X
Standards	EN 60079-0:2012 EN 60079-1:2007 EN 60079-5:2007 EN 60079-7:2007 EN 60079-11:2012 EN 60079-28:2007 EN 60079-31:2009
Ex protection type IECEx	Ex eb qb [ib op pr] IIC T4 Ex tb IIIC T120°C
Certification	IECEx IBE 11.0007X
Standards	IEC 60079-0:2011 Edition: 6 IEC 60079-1:2007-04 Edition: 6 IEC 60079-5:2015 Edition: 4 IEC 60079-7:2006-07 Edition: 4 IEC 60079-11:2011 Edition: 6 IEC 60079-28:2006-08 Edition: 1 IEC 60079-31:2013 Edition: 2
A Special conditions	The intrinsically safe circuits and the enclosure are galvanically connected. The equipotential bonding must be guaranteed at the installation of the intrinsically safe circuits. High charging mechanisms at the operation surface of the Visual units respectively accessories (for example pneumatic particle transport) must be excluded at the application. The degree of protection (IP code) must be ensured by the installation of the units in enclosures (IP code).
Directives	94/9/EG 2004/108/EG
Product marking	C € 0044
Further test certificates	www.bartec.de

POLARIS Zero Client 12.1" W / 15" / 17.3" / 19.1" / 24"

3.1.2 General data

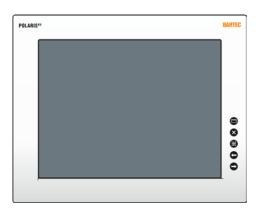
Construction	Front panel fitting; Optional turn-key system solutions in a stainless steel enclosure as wall, floor or table mounting versions.
Operating system	Zero Client proprietary Windows® 7 Embedded
Interface (basic version)	1 x Ex e Ethernet 100/10BaseT (optional LWL) 1 x Ex e USB for keyboard7mouse 1 x Ex I USB 2 x Ex i for PS/2 for intrinsically safe keyboard and mouse
Optional interface modules	1 x Ex i Supply module for hand-held scanner
Display	Antireflection coating glass pane Optional touchscreen
Max. power consumption	P _{max} < 100 W depending on the version
Relative air humidity	5 to 95 % non-condensing
Vibration	0.7 G/1 mm; 5 Hz-500 Hz pulse in all 3 axes
Schock	15 G, 11 ms pulse in all 3 axes
Material	
Front	Polyester foil on anodised aluminium plate (conditionally UV-resistant)
Rear panel	galvanised sheet steel, bichromated
Protection class	
Front Rear site	IP65 IP54
Optional approved accessories	Keyboard Mouse variants Ex i memory stick

3.1.3 Characteristics POLARIS Zero Client 12.1" W



Display	- 12.1" graphics-capable TFT display
	- WXGA resolution
	- 1280 x 800 pixels
	- 262.144 colours
	- Brightness 400 cd/m ²
	- Visible surface approx. 246 x 166 mm
	- Contrast 1200:1
Backlighting	LED technology, Service life approx. 50,000 hours (at +25 °C)
Permissible ambient temperature	
Storage/Transport	-20 °C to +50 °C
Operation	0 °C to +50 °C
Power supply	DC 24 V ±10 %
Dimensions (width x height x depth)	400 mm x 246 mm x approx. 130 mm
Wall cut-out (width x height)	386 mm x 226 mm ± 0.5 mm
Weight	approx. 14 kg

3.1.4 Characteristics POLARIS Zero Client 15" / POLARIS Zero Client 15 " Sunlight



Display	- 15" graphics-capable TFT display
	- XGA resolution
	- 1024 x 768 pixels
	- 16,7 million colours
	- Brightness 350 cd/m ²
	- Brightness 1000 cd/m ² (suitable for daylight)
	- Visible surface approx. 304 x 228 mm
	- Contrast 700:1
Backlighting	LED technology, Service life approx. 50,000 hours (at +25 °C)
Permissible ambient temperature	
Storage/Transport	-20 °C to +50 °C
Operation	0 °C to +50 °C
Power supply	AC 90 V to 253 V ± 10 %, 50 Hz to 60 Hz DC 24 V ±10 %
Dimensions (width x height x depth)	411 mm x 332 mm x approx. 135 mm
Wall cut-out (width x height)	394.5 mm x 315.5 mm + 0.5 mm
Weight	approx. 23 kg

POLARIS Zero Client 15" Sunlight

Extended ambient temperatures

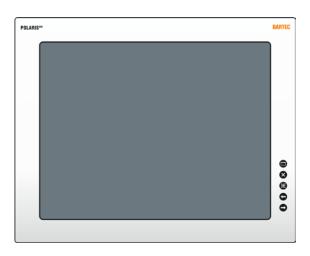
Permissible ambient temperature	
Storage/Transport	-20 °C to +60 °C
Operation	-20 °C to +60 °C

3.1.5 Characteristics POLARIS Zero Client 17.3"



Display	 17.3" graphics-capable TFT display WSXGA resolution 1920 x 1080 pixels 16,7 million colours Brightness 400 cd/m² Visible surface approx. 382 x 215 mm Contrast 600:1
Backlighting	LED technology, Service life approx. 50,000 hours (at +25 °C)
Power supply	AC 90 V to 253 V ± 10 %, 50 Hz to 60 Hz DC 24 V ±10 %
Permissible ambient temperature	
Storage/Transport	-20 °C to +50 °C
Operation	0 °C to +50 °C
Dimensions (width x height x depth)	503 mm x 314 mm x approx. 135 mm
Wall cut-out (width x height)	489 mm x 301 mm +0.5 mm
Weight	approx. 33 kg

3.1.6 Characteristics POLARIS Zero Client 19.1"



Display	- 19.1" graphics-capable TFT display	
	- SXGA resolution,	
	1280 x 1024 pixels	
	- 16,7 million colours	
	- Brightness 300 cd/m ²	
	- Visible surface	
	- approx. 380 x 305 mm	
	- Contrast 1300:1	
Backlighting	CFL technology, Service life approx. 40,000 hours (at +25 °C)	
Permissible ambient temperature		
Storage/Transport	-20 °C to +50 °C	
Operation	0 °C to +50 °C	
Power supply	AC 90 V to 253 V \pm 10 %, 50 Hz to 60 Hz	
	DC 24 V ±10 %	
Dimensions (width x height x depth)	498 mm x 400.5 mm x approx. 135 mm	
Wall cut-out (width x height)	484 mm x 386.5 mm + 0.5 mm	
Weight	approx. 33 kg	

Below +10 $^{\circ}\text{C}$ the unit has to be heated in order to guarantee the lifetime of the backlight illumination.

3.1.7 Characteristics POLARIS Zero Client 24"



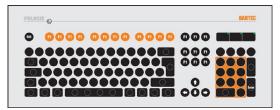
Display	 24" graphics-capable TFT display WSXGA resolution 1920 x 1080 pixels 16,7 million colours Brightness 300 cd/m² Visible surface approx. 521 x 299 mm Contrast 3000:1
Backlighting	LED technology, Service life approx. 40,000 hours (at +25 °C)
Permissible ambient temperature Storage/Transport Operation	-20 °C to +50 °C 0 °C to +50 °C
Power supply	AC 90 V to 253 V ± 10 %, 50 Hz to 60 Hz DC 24 V ±10 %
Dimensions (width x height x depth)	644 mm x 406 mm x approx. 135 mm
Wall cut-out (width x height)	630 mm x 392 mm + 0.5 mm
Weight	approx. 38 kg

3.2 Keyboard

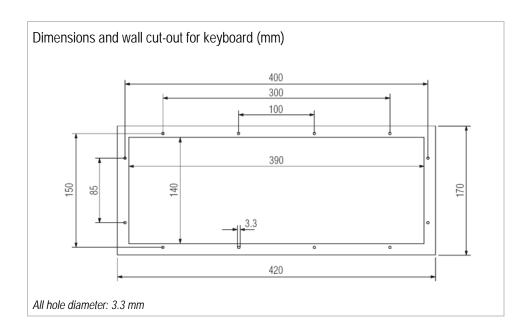
3.2.1 Explosion Protection

Туре	17-71VZ-40
Ex protection type ATEX	(Ex) II 2G Ex ib IIC T4 (Ex) II 2D Ex ib IIIC T120°C -20 °C ≤ Ta ≤ +60 °C
Certification	IBExU 05 ATEX 1117 X
Standards	EN 60079-0:2012 EN 60079-11:2012 EN 60079-31:2009
Ex protection type IECEx	Ex ib IIC T4 Ex ib IIIC T120 °C
Certification	IECEx IBE 11.0007X
Standards	IEC 60079-0:2011 Edition: 6 IEC 60079-11:2011 Edition: 6 IEC 60079-31:2013 Edition: 2

3.2.2 General Data



Construction	Front panel fitting
Material	Polyester foil on aluminium sheet (conditionally UV-resistant)
Protection class (front)	IP65
Dimensions (width x height)	420 mm x 170 mm
Wall cut-out (width x height)	391 mm x 140 mm
Installation depth	18 mm
Weight	арргох. 700 g
Other features	Keyboard available in various languages



3.2.3 Characteristics Enclosure for keyboard



Order no.	05-0041-0277
Material	Stainless steel 1.4301; AISI 304
Dimensions (width x height x depth)	600 mm x 85 mm x 220 mm
Protection class	IP65
Dimensions (mm)	
	В
R 15 223,4 H	

3.3 Finger mouse, Trackball, Touchpad and Joystick

3.3.1 Explosion protection

Ex protection type ATEX	 ⟨Ex⟩ II 2G Ex ib IIC T4 ⟨Ex⟩ II 2D Ex ib IIIC T120°C -20 °C ≤ Ta ≤ 60 °C
Certification	IBExU 05 ATEX 1117 X
Standards	EN 60079-0:2012 EN 60079-11:2012 EN 60079-31:2009
Ex protection type IECEx	Ex ib IIC T4 Ex ib IIIC T120 °C
Certification	IECEx IBE 11.0007X
Standards	IEC 60079-0:2011 Edition: 6 IEC 60079-11:2011 Edition: 6 IEC 60079-31:2013 Edition: 2

3.3.2 General Data

Construction	Front panel fitting
Material	Polyester foil on aluminium sheet (conditionally UV-resistant)
Protection class (front site)	IP65
Dimensions (width x height)	130 mm x 170 mm
Wall cut-out (width x height)	100 mm x 140 mm
Dimensions and wall cut-out (mm)	110
All hole diameter: 3.3 mm	



Finger mouse

Туре	17-71VZ-1000
Installation depth	15 mm
Weight	approx. 270 g



Touchpad

Туре	17-71VZ-2000
Installation depth	15 mm
Weight	approx. 250 g



Trackball

Туре	17-71VZ-3000
Installation depth	43 mm
Weight	approx. 500 g



Joystick without button

Туре	17-71VZ-8000
Installation depth	43 mm
Weight	approx. 500 g



Joystick with button

Туре	17-71VZ-9000
Installation depth	43 mm
Weight	approx. 500 g

3.4 Ex i Memory Stick

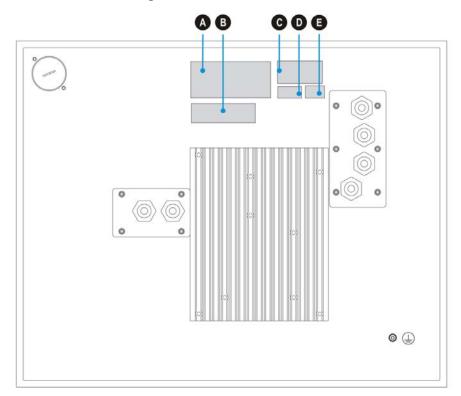
3.4.1 Explosion Protection

Туре	17-71VZ-5000/010C Built: 00C
Ex protection type ATEX	Ex II 2G Ex ib IIC T4-20 °C ≤ Ta ≤ 60 °C
Certification	IBExU 05 ATEX 1117 X
Standards	EN 60079-0:2012 EN 60079-11:2012
Ex protection type IECEx	Ex ib IIC T4
Certification	IECEx IBE 11.0007X
Standards	IEC 60079-0:2011 Edition: 6 IEC 60079-11:2011 Edition: 6

3.4.2 General Data

Product type	USB flash drive
Dimensions (length x width x depth)	approx. 92 mm x 22 mm x 7.2 mm
Weight	28 g
Material Enclosure	Anodised aluminium
Use	Data backup and Ex i recovery stick

3.5 Product Labelling





4. Transport, Storage, Scope and Assembly

4.1 Transport



A written report of any transport damage or missing items must be given to the appointed forwarder and to BARTEC GmbH immediately on receipt of the delivery.

Damage caused by incorrect storage and transport shall not fall within the warranty provisions of BARTEC GmbH.

A CAUTION

This device is heavy (14-38 kg).

There is a risk of injury if it is lifted or moved incorrectly.

► You will need help from others when transporting it.

4.2 Intermediate Storage

ATTENTION

Damage to property through incorrect storage!

- Comply with the correct storage temperatures.
- ► Keep the POLARIS free of moisture.

4.3 Scope of delivery

- 1 x POLARIS REMOTE Zero Client
- 1 x Reinforcement frame
- 1 x Set of mounting clamps
- 1 x User manual POLARIS REMOTE POLARIS Zero Client

4.3.1 Accessories optional

Keyboard, finger mouse, touchpad, trackball, joystick Enclosure and supporting system for wall, floor and table mounting Fibre optic converter

Not enclosed:

Assembly material and cable for voltage supply and data line

4.4 Assembly

Before assembling the device, make sure you have all the components and documents.

Required Tools: POLARIS 1 x hex key 3 mm

(mounting clamps)1 x slotted screwdriverPOLARIS1 x hex key 2.5 mmtermination compartments1 x slotted screwdriver

POLARIS
PE connection

POLARIS accessories 1 x socket wrench 5.5 mm

System solution in an 1 x hex key 5 mm

"Exclusive" enclosure (to fix the supporting system

in place)

1 x ring spanner 7 mm

4.4.1 Installation options

The POLARIS can be installed directly in:

- Enclosures
- Switch cabinet doors
- Operating consoles

The POLARIS REMOTE Zero Clients are mounted by fitting them into front panels, which can be done with very little effort. On request, we supply the operating devices as ready-to-use system solutions in stainless steel enclosures for mounting onto walls, floors or ceilings.



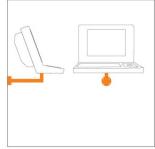




Illustration 5: Examples of floor, wall and table mounting in an "Exclusive" enclosure

5. Installation



We recommend setting up and testing the entire system before its ultimate installation in the ex-area. If a long connection cable is not available, please use a patch cable to test the basic functions.

A DANGER

Electrostatic charging through a stream of particles.

There is a risk of fatal injury in an explosive atmosphere!

- ▶ Make sure there are no highly energetic charging mechanisms at the user interface on the display unit or its accessories.
- ▶ Do not install the device in the stream of particles.

A DANGER

No PE connection. Risk of fatal injury in an explosive atmosphere!

► The POLARIS must be integrated in the equipotential bonding.



The POLARIS Series is approved for an ambient temperature of from 0 $^{\circ}$ C to +50 $^{\circ}$ C or from -20 $^{\circ}$ C to +60 $^{\circ}$ C and a relative air humidity of from 5 to 95 $^{\circ}$ C without condensation.

5.1 Requirements

- The place where the POLARIS is installed must have sufficient mechanical stability/fastening.
- The enclosure intended for accommodating the POLARIS must be designed to bear the device's weight.
- If a supporting system is used, the surface underneath and the means of fastening the supporting system must be designed to bear the weight of the POLARIS.
- Choose the optimum height for operating the POLARIS.
- Ensure good lighting conditions for a perfectly legible display (no direct exposure to the sun's rays).
- Do not mount in direct proximity to switching or current changing devices.
- Only install the POLARIS in conjunction with the reinforcement frame in an IP65 enclosure. Failure to comply with this can lead to water penetrating and damaging the device.

POLARIS with CFL backlighting:

- The POLARIS must be heated when at temperatures below 0 °C. We furthermore recommend protecting the display from the cold, e.g. with a door on the front of the enclosure.
- The POLARIS should be heated when at temperatures below +10 °C to avoid the service life of the backlighting being curtailed.

Outdoor installation

ATTENTION

Damage from condensation or overheating!

- Avoid direct sunlight! Remedy: e.g. shelter with sufficient air circulation.
- ▶ Remove condensation on the POLARIS immediately.
- ► A POLARIS built into an enclosure must be heated and not removed from the mains.
- ► Equip the protective housing with breather.

5.2 Mechanical Installation

A CAUTION

This device is heavy (14-38 kg).

There is a risk of injury if it is lifted or moved incorrectly.

You will need help from others when transporting it.



Only qualified personnel, i.e. trained skilled specialists will have the necessary specialised know-how to be able to perform all the mechanical work. Familiarity with and the technically perfect implementation of the safety instructions described in this manual are preconditions for safe installation and commissioning.

A DANGER

Sealed locking screw! The device is closed in the factory.

The explosion protection is lost if opened, and danger to life exists in an explosive atmosphere!

▶ Do not open the locking screw!

A DANGER

Death or danger of injury due to lack of PE conductor connection.

- ► Equipotential bonding with at least 4 mm² is necessary for metallic enclosures in potentially explosive atmospheres.
- ▶ PE conductor connections must be secured against accidental loosening.

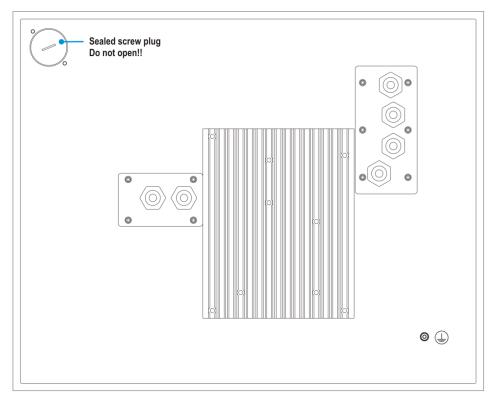


Illustration 6: Rear panel POLARIS

5.2.1 Installation in 2G/3D enclosure

In order to guarantee the IP degree of enclosure protection = IP54 for installation in 2G enclosures of Ex e type of protection (e.g. control equipment), and = IP6X for installation in 2D enclosures in areas where combustible dusts exist - with "protection through the enclosure" type of protection - the reinforcement frame should be used for fastening on the front side.

A reinforcement frame is inserted between the retaining brackets and the enclosure material for good transmission of the clamping force. This ensures even transmission of force.

A DANGER

If there is no reinforcement frame, it will not be possible to maintain the IP protection. There is a risk of fatal injury in an explosive atmosphere!

- Only use enclosure with at least 2 mm wall thickness.
- ▶ Insert the reinforcement frame between the holder and the enclosure.

Reinforcement frame for maintenance of Protection Class IP65	
POLARIS 12.1" W	05-0205-0007
POLARIS 15" /15" Sunlight	05-0205-0009
POLARIS 17.3"	05-0205-0013
POLARIS 19.1"	05-0205-0010
POLARIS 24"	05-0205-0012

Work steps:

- Insert the POLARIS into the cut-out in the enclosure.
- From the back, place the reinforcement frame over the POLARIS.
- Use screws to fasten all mounting clamps onto the POLARIS and tighten the clamping screws evenly.

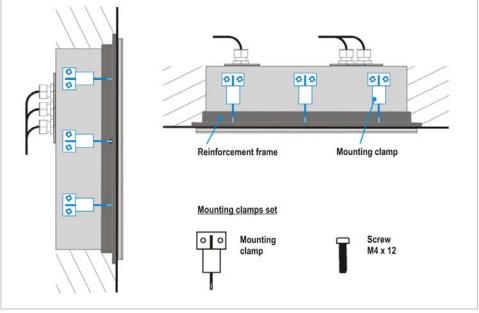


Illustration 7: Minimum installation depth and set of mounting clamps

5.2.2 Installation as a System Solution in the Stainless Steel Enclosure

The POLARIS is available as a ready-made system solution in a stainless steel enclosure e.g. the "Exclusive" stainless steel enclosure, for floor, wall or table mounting.

Work steps:

- Prepare supply and data line(s).
- Prepare installation on the basis of the drilling template (see illustration 8 10).
- Install supply and data line(s) in the base.
- Fasten the supporting system.
- Pull supply and data line(s) through the cable glands provided into the enclosure. Ensure there is sufficient length.
- Mount the enclosure on the supporting system.
- Open the enclosure and insert the data line(s) through the cable glands and connect up. Close unused cable glands with blanking plugs.

For POLARIS built into the enclosure door:



The open door must be supported and secured during the installation and servicing phase. Otherwise the wall thickness specified may lead to the door sagging slightly when open.

- Close the enclosure door.

Floor mounting (Stainless steel enclosure "Exclusive")



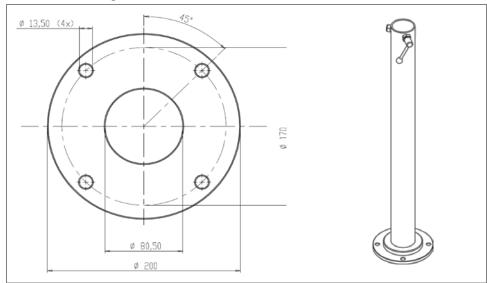


Illustration 8: Drilling pattern - supporting system for floor mounting

Wall mounting (Stainless steel enclosure "Exclusive")

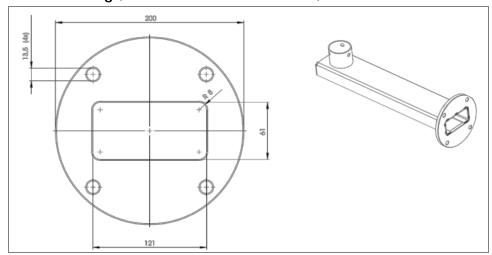


Illustration 9: Drilling pattern - supporting system for wall mounting

Table mounting swivel/tilt (Stainless steel enclosure "Exclusive")

A CAUTION

Movable enclosure parts on the swivel-mounted enclosure.

There is a risk of injury by hands being crushed.

- ▶ 3 people are needed for assembly/disassembly.
- ▶ When lifting the POLARIS, always pick up the swivel-mounted adapter and enclosure together.
- ► Hold up the POLARIS on both sides (two people), so that the third person can lay the supply and data line(s) in the supporting system. Make sure that your fingers do not get caught between the swivel adapter and the enclosure as you set up the POLARIS.



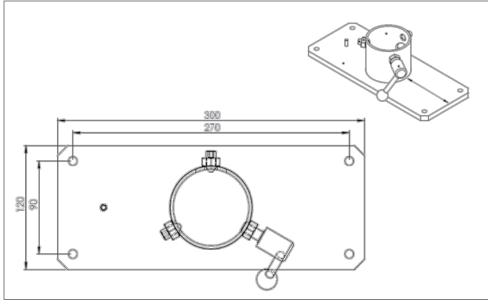


Illustration 10: Drilling pattern - supporting system for table mounting

Inclining

- The POLARIS is fixed in position by means of the two side handle screws.
- The angle of inclination can be changed once both handle screws have been loosened.

Tools: hex key 5 mm

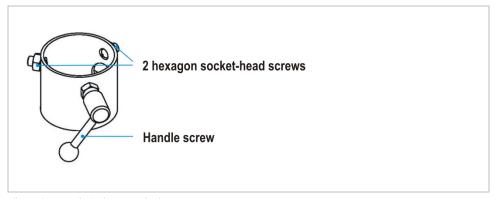


Illustration 11: Swivel-mounted adapter

Rotating

- The POLARIS is fixed in position on the supporting system by means of two hexagon socket-head screws (M10) and a handle screw.
- The angle of rotation can be changed once the screws have been loosened.

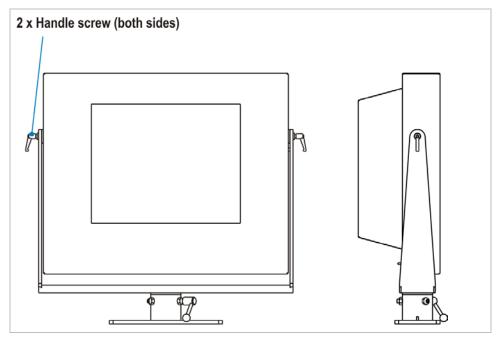


Illustration 12: Side handle screw

5.3 Electrical Installation

5.3.1 Installation guidelines



Only qualified personnel, i.e. trained electricians will have the required specialised knowledge to be able to do all the electrical work.

Familiarity with and the technically perfect implementation of the safety instructions described in this manual are preconditions for safe installation and commissioning.

- The user may do only the wiring at the terminals that are accessible to him/her (Ex i and Ex e terminal compartment).
- Any unused cable glands on the Ex e terminal compartment should be closed using an approved blanking plug.
- More extensive dismantling work on the device may be done only by the manufacturer or by persons authorised by the manufacturer for this purpose. The device is factorysealed. Never open it!
- The equipotential bonding connection point must be connected to the equipotential bonding conductor in the hazardous area. Since the intrinsically safe circuits are galvanically connected to earth, equipotential bonding is required throughout the entire installation of the intrinsically safe circuits.
- The safety and accident prevention regulations applicable to the respective individual case must be observed.
- Devices must be properly installed first before they may be operated.
- It must be possible at all times to disconnect the devices from the voltage supply (in fixed installations by means of an all-pole mains isolating switch or fuse).
- It must be ensured that the supply voltage agrees with the specifications in this user manual and the tolerances must be observed. Use smoothed direct current.
- Malfunctioning cannot be ruled out if levels exceed or drop below the specified tolerances.
- If there is a power failure or if the power supply is interrupted, make sure the system has not been put into a dangerous, undefined condition.
- EMERGENCY STOP mechanisms must remain effective throughout all modes and states of operation.
- Connection cables (particularly data transmission cables) must be selected and laid in a way that ensures that capacitive and inductive interference will not have any adverse effect on the equipment. Appropriate measures must be taken to handle line interruptions to prevent any undefined states occurring.
- Wherever malfunctioning can cause material damage or personal injuries, additional external safety circuits must be provided (e.g. limit switch, mechanical interlocking devices etc.).

5.4 Terminal compartments

A DANGER

Sealed locking screw! The device is closed in the factory.

The explosion protection is lost if opened, and danger to life exists in an explosive atmosphere!

▶ Do not open the locking screw!

A DANGER

Non-certified cable glands and non-sealed cable entries endanger the IP protection and accordingly the protection against explosions.

There is a risk of fatal injury in an explosive atmosphere!

- ► Use Ex-certified cable glands.
- Close non-sealed cable entries.

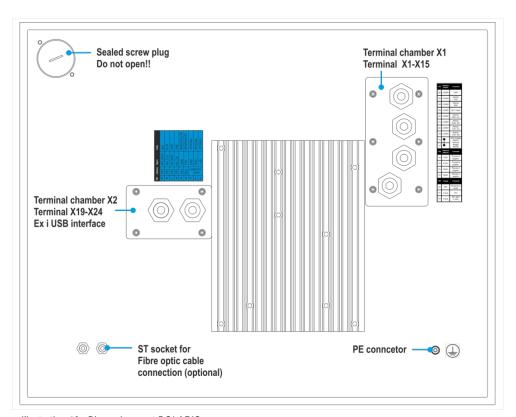


Illustration 13: Pin assignment POLARIS



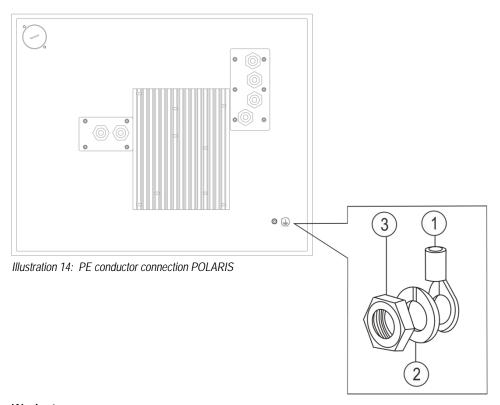
All connection screws and terminals in the terminal compartment must be tightened with a torque spanner under consideration of the recommended torque of 0.4 Nm up to a max. 0.5 Nm.

5.4.1 PE conductor connection

A DANGER

Death or danger of injury due to lack of PE conductor connection.

- ► An external PE conductor connection is necessary for metal enclosures. PE conductor, see illustration.
- ▶ PE conductor connections must be secured against accidental loosening.



Work steps

- Push non-sheathed cable with PE cable lug (1) on to earthing stud.
- Position spring washer (2) on threaded bolt and secure with hexagonal nut (3), max. torque: 2.9 Nm.
- Lay cable close to enclosure so that it cannot become loose.

5.5 Ex e terminal compartments

5.5.1 Cable entries

When connecting cables and leads to supplies / communications equipment in increased safety protected areas, Ex certified cable entries must be used which are suitable for each type of cable and lead. You must maintain the protection concept "e" and include a suitable sealing element so that an IP rating of at least IP 54 is maintained.

A DANGER

Do not connect cables and leads while the power supply is active.

Danger to life exists in an explosive atmosphere!

▶ Disconnect the device before beginning any work.

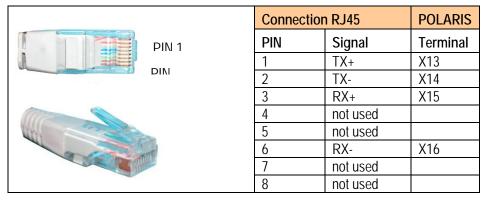
5.5.2 Supply voltage terminal assignment

Mains Connection Variant AC					
Terminal	Interface	Signal	Remarks		
X10	Supply	L	AC 110 - 230 V ± 10 %		
X11	Supply	N	Neutral		
X12	Supply	PE	Protective earth		
Mains Con	nection Variant D	OC 24 V			
Terminal	Interface	Signal	Remarks		
X10	Supply	+	DC 24 V ± 10 %		
X11	Supply	-	0 Volt		
X12	Supply	PE	Protective earth		

5.5.3 Ethernet terminal assignment

Configuration Ethernet					
Terminal	Interface	Signal	Remarks		
X13	Ethernet	RxD +	10BaseT Receive	positive	
X14	Ethernet	RxD -	10BaseT Receive	negative	
X15	Ethernet	TxD +	10BaseT Transmit	positive	
X16	Ethernet	TxD -	10BaseT Transmit	negative	

Assignment RJ45 plug for Ethernet to POLARIS terminal block



5.5.4 USB interface (optional)

Configurat	Configuration USB					
Terminal	Interface	Signal				
X17 - X22	not connected					
X23	USB	VCC	+5 V			
X24	USB	Data-	USB data signal			
X25	USB	Data+	USB data signal			
X26	USB	GND				

The individual conductors are colour-coded in a 4-wire USB cable as follows:

,	Plug Typ A	Socket Typ A
	4 3 2 1	1 2 3 4
	Plug Typ B	Socket Typ B
	1 2 4 3	2 1 3 4

POLARIS	USB connection	Colour	Function
X23	1	RD	VCC (+5V)
X26	4	BK	GND
X25	3	GN	+ Data
X24	2	WH	- Data



The maximum length of a lead should not exceed 2 m.

Maximum current: 500 mA.

5.6 Ex i terminal compartment



Do not connect the keyboard, mouse, trackball, touchpad, joystick or the hand-held scanner while the power supply is active.

A DANGER

Accessories which have not been approved jeopardise the explosion protection. Danger to life exists in an explosive atmosphere!

▶ Only use POLARIS accessories!



The cover for the Ex i terminal compartment need not be used when deploying a protective enclosure with protection class of at least IP20.

5.6.1 Connection of Ex i keyboard to the POLARIS (optional)

PS/2 for input devices					
Terminal	Interface	Colour	Signal	Remarks	
X4	PS/2	WH/BR	VCC	Supply voltage	
X5	PS/2	GN/YE	GND	Mass connected t	o protective earth
Х6	PS/2	PK	KB_CLK	Keyboard	clock signal
X7	PS/2	GR	KB_DATA	Keyboard	data signal
X8	PS/2	BL	MS_CLK	Mouse	clock signal
Х9	PS/2	RD	MS_DATA	Mouse	data signal

- Make the connection between the POLARIS and the Ex i keyboard.
- Connection by means of a 1.80-metre-long connection cable

- Keyboard and mouse Type 05-0068-0163

Keyboard and trackball/joystick
 Type 05-0068-0172

- Keyboard and touchpad Type 05-0068-0183

(Optional: 3-metre-long connection cable)

5.6.2 Ex i USB interface for BARTEC Ex i memory stick USB socket, 4-pole, Type A

Extension of the USB when using a protective enclosure (IP20)

The USB wall bushings on the protective enclosure must correspond at least to protection class IP20.



The following types of cable should be used for the extension (max. 2 m).

Cable name: Inline E258105 AWM STYLE 2725, 80°C 30V VW-1

28AWGX1P, 24AWGX2C; USB 2.0 High speed cable

5.6.3 Connection of a BARTEC BCS 160ex series (optional)



Do not connect the hand scanner when there is an active power supply.

Configuration of hand scanner connection (optional))				
Terminal Interface Signal Remarks				
X1	Hand scanner	+UB	Supply voltage +5 V	
X2	Hand scanner	RxD-I	Data input RS232-Signal	
Х3	Hand scanner	GND	Earth connected to protective ground	

Intrinsically safe data and	U_0	5.5	V
supply current circuits	I_0	440	mA
	P ₀	1.25	W
Terminal X1-X3	Ri	25	Ω
	C_0	55.8	μF
	L ₀	0.2	mH



The hand scanner BCS $160^{\rm ex}$ series can only be used with the original connection cable from BARTEC.

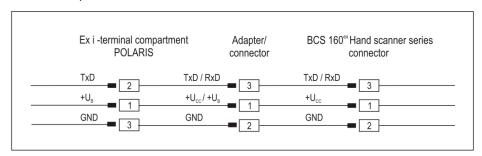
Connection cable to Barcode Hand scanner BCS 160ex (pre-assembled)

Cable specified for connection to:	Scanner cable	Version	Length	BARTEC order no.
POLARIS supply module	RS232/RS422 RS232/RS422	smooth spiral	1.8 m	17-21BE-M000/0000 17-21BE-M010/0000
	K3232/K3422	Spirai	3.0 111	17-21BE-IVIU10/0000

Connection cable to Ex base station of BCS 160ex BT Bluetooth hand scanner (pre-assembled)

Cable specified for connection to:	Scanner cable	Version	Length	BARTEC order no.
POLARIS supply module	RS232/RS422	smooth	1.8 m	17-21BE-M020/0000
1 OLAINIS Supply Module	RS232/RS422	spiral	3.8 m	17-21BE-M030/0000

Terminal connection diagram: BCS 160ex hand scanner to supply module by means of connector/adapter.



5.6.4 Fibre-Optic Port (optional)

For the fibre-optic transmission a fibre-optic converter is used inside the POLARIS and it converts the Ethernet/IP to fibre-optic signals (Ethernet/IP Ex e connection is not required).

For transmission a converter of the same type is needed for the non-hazardous area. This is included in the scope of supply.

Technical Data

Connection of the POLARIS	ST connector	
External fibre-optic converter	Connection of the ST connector/RJ 45 plug	
Power supply	external power pack	
Data rate	100 MBit/s	
Permissible ambient temperatures		
Storage/transport	-20 °C to +80 °C	
Operation	-20 °C to +80 °C	
Multi-mode		
Range	up to 2 km	
Fibre type	62.5/125 μm or 50/125 μm	
Min. transmitting power	19 dBm	
Min. sensitivity	31 dBm	
Wave length	1310 m	
Plug connector	ST (MS400161)	
Single-mode		
Range	up to 15 km	
Fibre type	9/125 µm	
Min. transmitting power	15 dBm	
Min. sensitivity	31 dBm	
Wave length	1310 m	
Plug connector	ST (MS400163)	

The POLARIS fibre-optic connection is approved for op pr. The following must be observed when installing.

A DANGER

There is a risk of fatal injury in an explosive atmosphere!

- Protect the ST sockets from impact effects.
- ► Make sure the plug on the fibre-optic cable is connected or closed before you put the POLARIS into operation.
- ► The fibre optic cable must laid with protection. (e.g. robust cabling, protective tubes or cable channel)

5.7 EMC (Electromagnetic Compatibility)



This is a class A unit and can cause radio interference in residential areas; if it does, the owner/managing operator may be required to implement suitable measures and pay for loss or damage.

Only shielded conductors may be used as connecting conductors. This applies both to the data line and to all other conductors too.



The data lines must be stranded in pairs.

Example 2 x 2 x 0.75 mm² LIYCY TP.

As far as possible, separate conductors should be used for power supply and data.

5.7.1 Voltage Supply (AC and DC Variants)

To supply voltage to the DC variant, it is necessary to use a regulated power supply unit with a power level of at least 5 A. The voltage supply at the place of installation may neither exceed nor drop below DC 24 V \pm 10 %. Observe the voltage drop on the supply cable and correct if necessary.

The voltage drop in the DC variant of the supply line is calculated with the following formula:

ΔU	Voltage drop on the supply line at power supply voltage of DC 24 V	Max. 2.4 V
ΔU	Voltage drop on the supply line with maximum permissible mains adapter overvoltage DC 24 V +10 % (26.4 V)	Max. 4.8 V (until 10 % undervoltage is achieved)
Ι	Electricity for a POLARIS	At least 4 A
A	Cable cross-section of the supply line	
K	Specific conductance of copper	$56\frac{m}{\Omega \cdot mm^2}$
l	Length of the supply line (consider both the outgoing and return line)	

$$R = \frac{l}{\kappa \cdot A} \quad R = \frac{\Delta U}{I} \qquad \Delta U = \frac{l}{\kappa \cdot A} \cdot I$$

If the voltage drop cannot be balanced out or the calculation produces excessive cable cross-sections, a separate mains adapter must be installed near the installation site.

Example: pressure-tight encapsulation or ex-free area on the outside of the building.

POLARIS REMOTE

POLARIS Zero Client 12.1" W / 15" / 17.3" / 19.1" / 24"



As a result of the connection of the power supply to the POLARIS, the earth for the power supply is connected to the PE. It is essential to ensure that the earth for the power supply on the POLARIS, if this is not electrically isolated, indicates no potential difference to the PE/PA.

5.7.2 Back-up fuse

In the DC variant The POLARIS Zero Client series is protected internally by a 4-A time-lag fuse and in the AC variant it is protected by a 1.6 A time-lag fuse. Voltage dips or undervoltage can blow the fuse.

Back-up fuse in the POLARIS REMOTE Series

Version	Fuse	
DC	Internal, 4 A slow-blowing	
AC	1.6 A slow-blowing	Since June 2015: 2.5 A

The fuse may be triggered in the case of voltage dips or undervoltage.



We recommend protecting the POLARIS with an upstream fuse to prevent blowing the fuse inside the device. Only BARTEC can change the internal fuse.

Back-up fuse AC: 1.6 A slow-blowing (since June 2015: 2.5 A) DC: 4 A quick-acting.

5.7.3 Interference suppression

Certain basic measures must be taken to ensure freedom from interference when the POLARIS are installed:

- The interference voltages coupled into the device via power, data and signal line and the electrostatic voltage caused by contact are to be dissipated through the equipotential bonding.
- The installation point should be as far as possible away from fields of electromagnetic interference. This is especially important if there are frequency converters in the vicinity. Under certain circumstances will it be advisable to set up partitions to isolate the graphic display from interference.
- If inductive devices are fitted in the vicinity (e.g. contactor, relay or solenoid coils), especially if they are powered from the same source, protective circuits (e.g. RC elements) must be installed.
- Power supply and data cables must be laid so as to avoid interference. This can be achieved, for example, by avoiding laying such cables in close proximity to highcurrent carrying cables.

5.7.4 Shielding

- Only cables with braided shielding should be used (recommended cover density > 80%).
- Sheet shielding should not be used.
- Generally, connection of the shielding at both ends results in optimum damping of all interference frequencies.
- Connection of the shielding at one side only may be more advisable if a difference in potential exists and no equipotential bonding cable can be laid.

5.7.5 Connection of shielding

A low impedance connection to the circuit protective conductor is important to ensure a low current fault path. When sub-D connectors are used, the shielding should always be connected to the metal casing of the sub-D plug.

The plug casing of some controllers is not always well connected to earth. In such cases it may prove advantageous to insulate the shielding from the sub-D plug of the controller and connect it directly to the protective earth conductor by means of a cable that should be kept as short as possible (0.75 mm² ...1.5 mm²).

5.7.6 Examples of Shielding Connections

Double-sided shield connection on the connecting cables:

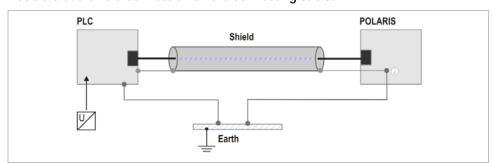


Illustration 15: Example of double-sided shield connection

Generally, connection of the shielding at both ends results in optimum damping of all interference frequencies. This method is to be recommended when there is good equipotential bonding between the individual units. In such cases it is possible to make use of the controller's voltage supply cable even if this is not electrically isolated.

Single-sided shield connection on the connecting cables:

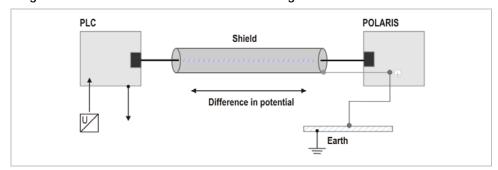
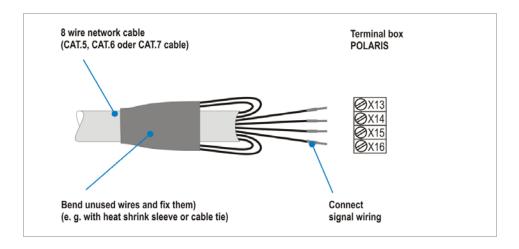


Illustration 16: Example of single-sided shield connection

Connection of the shielding at one end only is recommended when there is inadequate equipotential bonding, or none at all. In such cases an electrically isolated power supply unit must be used. Before the equipment goes into service the directions from the controller manufacturer regarding proper assembly and operation must be read carefully. They should then be applied taking full account of the recommendations we make here.

5.7.7 Ethernet



6. Commissioning

For electrical systems the relevant installation and operating specifications (e.g. Directives 99/92/EC and 94/9/EC, BetrSichV and the applicable national ordinances, IEC 60 079-14 and the DIN VDE 0100 series) must be observed.

The operator of an electrical system in a hazardous environment must keep the operating equipment in an orderly condition, operate it correctly, monitor it and do the required maintenance and repairs.

Before commissioning the devices, check that all components and documents are there.

6.1 Final Inspection

Check the following requirements before commissioning the device:

Only open the ex e terminal compartment with terminals for the supply and data line(s) once it has been ensured that no potentially explosive atmosphere is present and that the power supply has been turned off.

- ► Has the reinforcement frame between the bracket and enclosure been inserted?
- ▶ Is there no damage to seals, cable connections or glass panel?
- ► Are the supply and data line(s) correctly wired?
- ► Have the supply and data line(s) been tightened in the screw terminals?
- Are all terminal compartments closed?
- ► Have all cable glands been tightened and all open cable entries closed with blanking plugs?

Only start the POLARIS (if a potentially explosive atmosphere is present) once the final inspection has been carried out.

ATTENTION

POLARIS with CFL backlighting:

Damage to property resulting from failure to comply with ambient conditions!

Once the heating is switched on, the POLARIS can be used at ambient temperatures from -20 $^{\circ}$ C to +50 $^{\circ}$ C.

- ▶ Observe the storage temperatures and protect POLARIS from moisture.
- ▶ If the ambient temperature is under 0 °C, the heating must be put on 24 hours before the POLARIS is put into operation.
- ► If the POLARIS is switched off at ambient temperatures under 0 °C, an advance heating time of 24 hours must be observed again.

Once the final inspection has been carried out, the device can be put into operation.



The POLARIS series does not have any ON/OFF switch.

6.2 Zero Client operating system



After booting the device for the first time, it is necessary to have the configurations of the device set by the administrator.

The "Administrator settings" description is provided in a separate document and is only placed at the disposal of the operator of the system.

The operating system based on Windows 7 Embedded Standard is pre-installed on the device and permits unrestricted use. The licence sticker for the operating system is located on the rear side of the POLARIS, next to the type plate.

In accordance with the licence for Windows Embedded operating systems, it is not permitted to use this system as an office PC.

The operating system is an Ultra-ThinClient or ZeroClient configuration. The partition with the operating system is protected from manipulation and changes by the user or viruses and similar through a write filter (EWF). In addition, a special BARTEC ZeroClient Shell application has been integrated into the existing infrastructure which limits the device functions even more.

6.2.1 General remarks

ZeroClient Shell is a desktop alternative in tile design. The functional scope of the Shell has been greatly minimised compared to the Windows Explorer desktop. Access is facilitated only to specific functions in the operating system. These functions are selected by clicking on a tile. Every function tile has a symbol and lettering as for Windows Explorer. All tiles relevant to work processes are grouped in the lower area of the Shell.

6.2.2 Functions

The standard mode of Shell is the user mode. The user mode is the minimum configuration required for the working processes of the user.



Figure 17: User mode

Tiles are located in the lower area which start applications for access to the terminal server or basic functions (e.g. reboot) of the device.

6.2.3 Description of functions



Name	Function
RDP	Selection of remote desktop connection client (RDP)
Reboot	Reboot of the device

6.2.4 RAM status

The Shell monitors the RAM status of the device in the background with activated EWF. The EWF prevents write access to the protected drive (C:\) by diverting to an overlay located in the RAM memory. If the RAM memory is full during intensive work, a corresponding mask will appear. The mask contains information on the current RAM status and offers the possibility to reboot the device directly.



Figure 18: RAM status mask



Notify the system operator that the device must be rebooted soon.

6.2.5 Touch Screen

In the device variants with touchscreen, the touchscreen software is pre-installed already.

7. Faults and Troubleshooting

Fault	Possible cause	Remedy	
	No power supply present	Check connection of the power supply	
	External back-up fuse has tripped	Check fuse	
Nothing is shown on the	Internal fuse has tripped	Return to the manufacturer	
display	Backlighting faulty	Return to the manufacturer	
		Replace the backlighting	
No power supply present External back-up fuse has tripped Internal fuse has tripped Backlighting faulty Device malfunction No power supply present External back-up fuse has tripped Internal fuse has tripped External back-up fuse has tripped Internal fuse has tripped Device malfunction Display turns on and off constantly Display always has stripes. Display is defective or the device doesn't boot up.	Device malfunction	Return to the manufacturer	
	No power supply present	Check connection of the power supply	
	·	Check the fuse	
No current consumption	Internal fuse has tripped	Return to the manufacturer	
	Device malfunction	Return to the manufacturer	
No power supply present External back-up fuse has tripped Internal fuse has tripped Backlighting faulty Device malfunction No power supply present External back-up fuse has tripped Internal back-up fuse has tripped External back-up fuse has tripped Internal fuse has tripped Device malfunction Display turns on and off constantly Display always has stripes. Display is defective or the device doesn't boot up. The backlighting is coming to the end of its service life. Power Save activated Driver deactivated Driver deactivated Driver not installed Mouse cursor and point of contact on the screen do not incorrectly.	Check diameter and length of cable. see Chapter 5.8		
Display always has stripes.	hing is shown on the play Backlighting faulty Device malfunction No power supply present External back-up fuse has tripped Internal fuse has tripped Internal fuse has tripped Device malfunction Power supply is too low. Power supply is too low. Display is defective or the device doesn't boot up. The backlighting is coming to the end of its service life. Power Save activated Driver deactivated Driver not installed Touchscreen calibrated incorrectly.	Return to the manufacturer	
Dark background		Return to the manufacturer Replace the backlighting	
	Power Save activated	Press any button.	
Touchscreen not working		Check driver installation or install a driver.	
Mouse cursor and point of contact on the screen do not agree		Calibrate touchscreen.	

8. Maintenance, Inspection, Repair

Only trained and qualified personnel may commission and do maintenance work on the POLARIS! Trained qualified personnel are people who are familiar with the installation, assembly, commissioning and operation of the POLARIS, have been instructed about the risks and have the appropriate qualifications by virtue of the work they do.

8.1 Maintenance intervals

The mechanical status of the devices should be checked at regular intervals. The length of the maintenance intervals depends on the ambient conditions. We recommend checking at least once a year. Regular maintenance is not necessary if operated appropriately in conformance with the installation instructions and with due consideration to the ambient conditions.

A DANGER

Prevent electrostatic charging in hazardous (potentially explosive) areas.

There is a risk of a fatal injury in an explosive atmosphere!

► Take devices out of hazardous areas before wiping them dry or cleaning them!

ATTENTION

There is a risk of condensation forming when installed outside. Damage to property may occur if this is not checked!

▶ Regularly check the POLARIS for the formation of condensation.

8.2 Inspection

Under EN/IEC 60079-17 and EN/IEC 60079-19 the owner/ managing operator of electrical installations in hazardous areas is obliged to have these installations checked by a qualified electrician to ensure that they are in a proper condition.

8.3 Maintenance and Repair Work

Adhere to the applicable regulations under Directive 99/92/EC, IEC 60079-19 and IEC 60079-17 when servicing, doing maintenance work on and testing associated operating equipment!

Assembly/disassembly, operating and maintenance work may be done only by trained specialists. The statutory rules and other binding directives on workplace safety, accident prevention and environmental protection must be observed.

8.3.1 Instructions for Repairs

If you wish to send in a defective device for repair, please read the RMA procedure guidance first. Then fill in and sign the RMA (Return Merchandise Authorisation) form and send it to our "Retouren Center".

E-mail: services@bartec.de Fax: +49 7931 597-119

We cannot guarantee any contractually agreed processing times for devices that are sent in without an RMA number.

The RMA guide and the RMA form are available on our homepage for downloading.

http://www.bartec.de



> Return & Repair

Have you any questions? Write us an e-mail or call us.

E-mail: <u>services@bartec.de</u> Phone: +49 7931 597-444

9. Disposal

The component of the POLARIS contains metal, plastic parts and electronic components.

Our devices are intended as professional electric devices for business use only, referred to as B2B devices under the WEEE-Directive. The WEEE directive sets the framework for waste electric and electronic equipment handling procedures which are to apply throughout the EU. This means that you are not permitted to dispose of this equipment in normal household refuse. It should not be given to the collection sites set up by the public waste management authorities either but instead it should be disposed of in a separate collection in an environmentally sound manner.



Any product we supply can be returned by our customers to us when the time has come to dispose of it. We will ensure that it is disposed of in accordance with the respective applicable statutory regulations.

The sender pays the costs of the dispatch/packaging.

10. Dispatch and Packaging Instructions

ATTENTION

Sensitive Devices! Damage to property due to incorrect packaging!

- ► Take the device's maximum weight into account when selecting the packaging and mode of transport.
- Use the original packaging for transportation.

11. Accessories, Spare Parts

Included in the scope of the delivery:

Name		Order no.	
POLARIS Zero Client wi	POLARIS Zero Client with Windows® 7 Embedded		
Mounting clamps	Mounting clamps		
Reinforcement frame	POLARIS Series 12.1"	05-0205-0007	
	POLARIS Series 15"	05-0205-0009	
	POLARIS Series 19.1"	05-0205-0010	
	POLARIS Series 17.3"	05-0205-0013	
	POLARIS Series 24"	05-0205-0012	

Accessories, Spare Parts for POLARIS Zero Client series

		Order no.	
Keyboard in respective national language			
Mouse		17-71VZ-1000	
Trackball		17-71VZ-2000	
Touchpad		17-71VZ-3000	
		17-71V2-8000	
•		17-71V2-9000	
for keyboard and mouse		05-0068-0163	
		05-0068-0204	
for keyboard and trackball/joystick		05-0068-0172	
		05-0068-0205	
for keyboard and touchpad		05-0068-0183	
	3.0 m	05-0068-0206	
		17-71VZ-5000/0100	
POLARIS Serie 12.1" W		on request	
POLARIS Serie 15" / 15" Sunlight		05-0041-0354	
POLARIS Serie 19.1"		05-0041-0353	
POLARIS Serie 17.3"		on request	
		05-0041-0406	
Support system Stand for floor mounting Support arm for wall mounting Stand for desk mounting		05-0005-0050	
		05-0005-0058	
		05-0005-0070 05-00410277	
Enclosure for keyboard and mouse			
Mounting clamps 4 pieces		05-0091-0111	
6 pieces		05-0091-0112	
LAN STP cable CAT.7 4x2x23 AWG, outer diameter: 7.9 mm		02-4082-0002	
CAT.7 4x2x22 AWG, outer diameter: 18 mm; armoured		02-4082-0004	
BCS 160 ^{ex} Hand scanner		17-21BA-M3.S	
Fibre optic converter			
Original packing POLARIS Series 12.1" W POLARIS Series 15" / 15" Sunlight POLARIS Series 19,1" POLARIS Series 17.3" POLARIS Series 24"		04-9035-0007	
		04-9035-0007	
		04-9035-0008	
		on request	
		on request	
	Trackball Touchpad Joystick without button Joystick with button for keyboard and mouse for keyboard and trackball/joystick for keyboard and touchpad POLARIS Serie 12.1" W POLARIS Serie 19.1" POLARIS Serie 17.3" POLARIS Serie 24" Stand for floor mounting Support arm for wall mounting Stand for desk mounting and mouse 4 pieces 6 pieces CAT.7 4x2x23 AWG, outer diameter: 7.9 mm CAT.7 4x2x22 AWG, outer diameter: 18 mm; Hand scanner POLARIS Series 12.1" W POLARIS Series 15" / 15" Sunlight POLARIS Series 19,1" POLARIS Series 17.3"	Mouse Trackball Touchpad Joystick without button Joystick with button for keyboard and mouse for keyboard and trackball/joystick 1.8 m 3.0 m for keyboard and touchpad 1.8 m 3.0 m POLARIS Serie 12.1" W POLARIS Serie 15" / 15" Sunlight POLARIS Serie 19.1" POLARIS Serie 17.3" POLARIS Serie 24" Stand for floor mounting Support arm for wall mounting Stand for desk mounting and mouse 4 pieces 6 pieces CAT.7 4x2x23 AWG, outer diameter: 7.9 mm CAT.7 4x2x22 AWG, outer diameter: 18 mm; armoured Hand scanner POLARIS Series 12.1" W POLARIS Series 15" / 15" Sunlight POLARIS Series 19,1" POLARIS Series 19,1" POLARIS Series 17.3"	

12. Order Numbers

Zero Client 12.1" W

Order no.
POLARIS REMOTE ZeroClient 12.1" W with touch screen
17-71V1-B436/Z000

Zero Client 15" / 17.3" / 19.1" / 24"

Selection chart			
Version	Code no.	Power supply	Code no.
Zero Client 15" without touchscreen	4		0
Zero Client 15" with touchscreen	6	40	
Zero Client 19,1" without touchscreen	5	AC .	
Zero Client 19,1" with touchscreen	7		
Zero Client 17,3" without touchscreen	E		
Zero Client 17,3" with touchscreen			2
Zero Client 24" without touchscreen	C	DC	2
Zero Client 24" with touchscreen	D		

Complete order no. 17-71V1- 072/Z000/ 200

Zero Client 15" Sunlight

Selection chart		
Version	Input voltage range	Code no.
ZeroClient 15" Sunlight	AC 90 to 253 V	0
with touchscreen	DC 24 V	2

Complete order no. 17-71V-6272/Z000/ 200

13. Additional Information

Resistance list – polyester front foil



Page 1 of 1

POLARIS series

The polyester front foil material used for the POLARIS series in accordance with DIN 42115, section 2, is resistant against the testing material specified as follows:

Alcohols

Ethyl acohol

Cyclohexanone

Glycol

Glycerol

Isopropanol

Methanol

Hydrocarbons

Aliphatic hydrocarbons

General

Benzine

Benzene

Toluene

Xylene

Chlorinated hydrocarbons

Chlorofluorocarbon

Perchloroethylene

III-trichloroethane

Trichloroethylene

Ester

Ethyl acetate

Other organic solvents

Aether

Dimethyl formamide

Dioxane

Acids

Formic acid < 50 %

Acetic acid

 $\begin{array}{ll} \mbox{Phosphoric acid} & < 30 \ \% \\ \mbox{Hydrochloric acid} & \leq 10 \ \% \end{array}$

Nitric acid ≤ 10 %

Aldehydes

Acetaldehyde Formaldehyde

Caustic solutions

Ammonia < 2 %

Caustic soda < 2 %

Saline solutions

Alkalicarbonate

Bichromate

Prussiate of potash

Different substances

Molecular chlorine

Liquid cresolphenole soaps

Oxygen

Tricresyl phosphate

Water < 100 °C

Hydrogen peroxide < 25 %

Detergents, scavengers and cleaning agents

Potassium soap

Detergent solutions (tenside)

Fabric softeners

Technical oils and fats

Cutting emulsion

Diesel oil

Varnish

Heating oil

Paraffin oil

Ricinus oil

Silicone oil

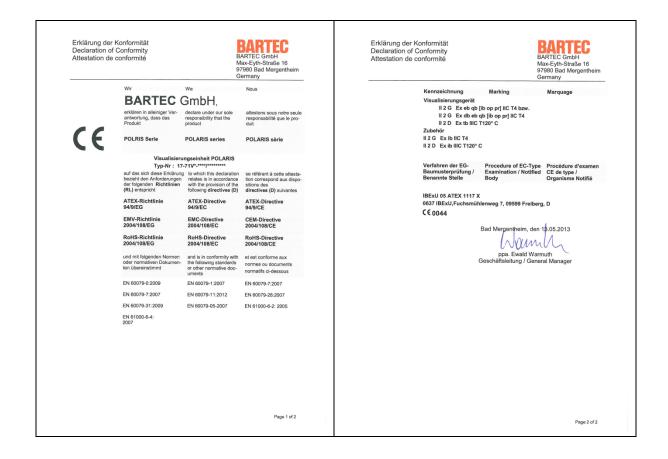
Turpentine oil and turpentine oil substitute

(Where not stated otherwise: concentration = 100%)

Polyester membranes have a limited resistance to UV light and should therefore not be exposed to direct sunlight for extended periods of time.

D_BMS791.doc • Resistance list Polyester front foil • Revision 1 / Status: July, 18th 2006 • Technical data subject to change

Declaration of Conformity



All certificates see www.bartec-group.com

people and the environment by the safety of components, s y s t e m s and plants.